

Priority Service 7 days a week 24 hours a day



HOMEOWNER PEACE OF MIND



913-383-2222  
[www.abmay.com](http://www.abmay.com)

# Homeowner Peace of Mind Agreements

## BRONZE-PLANNED MAINTENANCE AGREEMENT

Properly maintained equipment will operate safely and at maximum efficiency saving you money by lowering utility costs and extending the life of your systems. Receive two maintenance visits per contract year for as little as \$17.50 a month. Plus a 15% preferred customer discount on all A.B. May services.

## SILVER-HEATING/ COOLING SERVICE AGREEMENT

With the Silver Agreement you receive parts and labor coverage for your heating and cooling system in addition to 2 maintenance visits per contract year. For \$33.25 per month you can enjoy peace of mind knowing that your home will stay comfortable.

## GOLD WHOLE HOME AGREEMENT

In addition to maintenance and repairs for up to 2 heating and cooling systems, the Gold Agreement also covers your basic appliances, plumbing and electrical systems—all for as little as \$60 per month. If you want maximum peace of mind the Gold Agreement is for you.



## A.B. May has been Kansas City's most trusted name in indoor comfort since 1959

When you choose A.B. May, you are getting the best team in the industry to help you with all of your home service needs. We focus on what you want. You can trust us to take care of your heating and cooling systems, your plumbing, your appliances,

your electrical needs, and much more! We believe our actions will say more about our business and our values than words ever could. Our mission and values are integral to our business operations and we encourage all of our employees

to use these values to guide their actions.

- We serve others
- We overcome obstacles
- We earn trust
- We build lasting relationships

## When You Need Service



### CALL IN

When you call in, you will be connected to one of our Customer Service

Specialists. Their focus is your satisfaction and making certain that your scheduling needs are met. We go the extra mile to make sure that you receive excellent service.



### ONLINE

Schedule your service wherever you are connected. If you are a current

customer, you can instantly schedule a service when it is convenient for you and get a confirmation that same day. If you are a new customer, simply enter in your information and we will get back to you with the availability of your service request.

## When Your Technician Arrives



### WE SEND OUR BEST

We send our experts to help solve your service issues and to maintain your heating and cooling systems.

You can see the difference when our technicians greet you at your door. They will arrive on time, wear shoe covers, complete the repair, and take the time to answer any questions you may have.



### ABOUT OUR TECHNICIANS

Each of our technicians, as well as all members of the A.B. May team have gone through

a background check and a drug screening. We seek out employees with high moral and ethical characters. We believe that our technicians are the highest skilled technicians in our industry. We equip each of them with the skills and tools they need to succeed. We provide education and training for all associates through in-house and outside training.

## After Your Service



### WE VALUE YOU

A.B. May is there for you before, during and after the service call.

Our goal is to meet and exceed your expectations. You can rely on us and trust all of your home service needs to A.B. May. If you are ever not satisfied with a service, we will be there to make it right.

*My wife and I feel having the Gold Agreement is a life saver and we will be recommending A.B. May to family and friends. Our service technician was excellent, thorough and went above and beyond customer service. Thank you!*

**WAYNE, KCMO**



# Become an A.B. May Priority Member

## BRONZE COVERAGE

### All A.B. May Priority Members Receive:

15% DISCOUNT on all of our products and services

#### PRIORITY SCHEDULING

When volume is at its peak, you receive priority scheduling.\*

#### COMBINED SYSTEM MAINTENANCE

All A.B. May Priority Members receive two maintenance appointments each year. Our expert technicians will perform a thorough inspection of your entire system, clean the units, and check that everything is working properly. Because we check your entire system, whenever the weather demands a sudden need for heating or cooling, you can feel confident your system will function properly. These appointments are pre-scheduled twice a year for your convenience. It's also easy to reschedule by phone or online.

#### Why is maintenance for your heating and cooling system important?

**Safety-** Systems that are operating improperly could be harmful to you and your family. We check for leaks and CO emissions at every maintenance appointment.

**Efficiency-** Cleaning, lubrication and minor adjustments can significantly reduce your energy costs.

**Longevity-** Well maintained systems do not have to work as hard and last longer.

**Fewer Repairs-** Identify problems before they become potentially costly repairs.

\* See more details about Service Time on p. 5.

*Your Technicians are ALWAYS very polite, professional, and knowledgeable. I have never had an issue with any of your technicians. Dealing with your technicians is always one of my most pleasant experiences. They are ALL above reproach, and just another major reason why I keep my home warranty.*

THOMAS,  
GREENWOOD, MO



#### OPTIONAL COVERAGE AVAILABLE

- Zone Controls
- Filter Coverage
- Humidifier Maintenance
- Electronic Air Cleaner
- Media Filters
- Ultraviolet Germicidal Light

#### REQUIRED ADDITIONAL COVERAGE

- Additional HVAC Systems after 1st
- Boiler

## SILVER COVERAGE

### Includes all Bronze Benefits *PLUS parts and labor for Heating & Cooling*

#### REPAIRS INCLUDING:

- Heat Exchanger\*
- Evaporator Coil\*
- Condensing Coil\*
- Compressor\*
- Thermostat
- Refrigerant\*\*\*
- Thermocouple
- Belts, Valves, Controls
- Blower Motors
- Fans
- Humidifier\*\*
- Circuit Boards
- Blower Wheel
- Fan Motors
- Gas Regulator & Pilot
- Ignition Controls and Sensors
- Transformers, Capacitors, Relays
- Cycle Timer
- Boiler Controls
- Safety & Overload Controls

\*For units 15 years or older, see Limitations of Coverages and Damages on p. 6.

\*\*Excludes steam humidifiers

\*\*\*For R-22 units, see Limitations of Liability on p. 7.

#### OPTIONAL COVERAGE AVAILABLE

- Zone Controls
- Filter Coverage
- Humidifier Maintenance
- Electronic Air Cleaner
- Media Filters
- Ultraviolet Germicidal Light

#### REQUIRED ADDITIONAL COVERAGE

- Additional HVAC Systems after 1st
- Boiler

## GOLD COVERAGE

### Includes all Bronze & Silver Benefits *PLUS Plumbing, Electrical and Basic Appliance Coverage*

#### PLUMBING:

- Water lines, faucets, valves
- Drain and sewer stoppages
- Toilets
- Garbage Disposal
- Water Heater  
(50 gallon max)
- Sump Pump (*permanently installed*)
- Built-in Bathtub/Whirlpool (*Motor & Pump assembly only*)
- Gas lines
- Pressure Regulator

#### ELECTRICAL:

- Electrical Panel and wiring
- Central Vacuum system
- Whole house fan/ceiling fans
- Doorbell

#### APPLIANCES\*:

- Dishwasher
- Range, Surface unit, Oven, Warming Drawer, and Range Hood
- Trash Compactor
- Microwave oven (*built-in*)

\*Replacement is based on builder's standard grade makes and models of appliances. See Limitations of Coverages and Damages on p. 6 for more details on appliance coverage.

#### OPTIONAL COVERAGE AVAILABLE

- Zone Controls
- Filter Coverage
- Humidifier Maintenance
- Electronic Air Cleaner
- Media Filters
- Washer/Dryer/Refrigerator package
- Ultraviolet Germicidal Light
- Septic Tank
- Sewage Ejector
- Water softener
- Back-up sump pump (excludes batteries)
- Tankless or Power Vented Water Heater
- Add-on appliances (*each appliance*) washer, dryer, refrigerator, freestanding freezer, range, dishwasher, trash compactor, built-in microwave

#### REQUIRED ADDITIONAL COVERAGE

- Additional HVAC Systems after 2nd
- Additional Water Heaters after 1st
- Boiler

# TERMS OF AGREEMENT

## HOMEOWNER PEACE OF MIND MAINTENANCE AGREEMENT

This Agreement is between the owner (which may sometimes be referred to as "You" and "Your") of the property shown on the Agreement Confirmation (the "Covered Property") and A.B. May Company (which is referred to as "We," "Us" and "Our"). We will provide Services to repair the home mechanical systems outlined in this Agreement. During the term of this Agreement and subject to these terms and conditions, We warrant to You to repair to normal operational condition, replace or make a reasonable allowance towards replacement, at Our discretion, any covered appliance or home mechanical system (plumbing, heating, air conditioning, electrical) located at the Covered Property. This Agreement covers only the appliances and systems which are noted on the Agreement Confirmation as being covered and which are located on the Covered Property and in normal operating condition on the first date of the term of this Agreement.

### 1. TERM

The term of this Agreement for Your covered appliances and systems will be 12 months from when We receive and accept full payment for and issue this Agreement or when You execute a Monthly Payment Plan and we accept the payment and issue this Agreement. We reserve the right to inspect the Covered Property and all covered appliances and systems before issuing this Agreement.

### 2. MONTHLY PAYMENT PLAN

You may pay monthly with automatic credit card or bank account debits. The minimum initial term is 12 months.

**After the initial 12-month term coverage will automatically continue on a month-to-month basis unless cancelled by either You or Us.**

Following the initial 12-month term, We may increase Agreement Fees with 30 days' written notice to You. See Section 11 (pg. 7) for more information about cancellation.

### 3. SERVICE TIME

We guarantee a response time of 24 hours on emergency service \* 24 hours daily, and 7 days weekly, including holidays, with FAST PRIORITY service on all routine service requests. For non-emergency service requests, it is Your responsibility to provide access to the Covered Property for repairs during normal business hours.

\*An emergency is defined as the failure of a covered item which may cause personal injury or substantial damage to property if not repaired within 24 hours of notification.

### 4. SERVICE FEES

Under the **Gold** or **Silver Plan** there is a \$60.00 service fee for each trade service call. A trade service call is determined by the type of technician (plumber, electrician, etc.) who visits the home to diagnose or complete a repair. The service fee will be waived for the two included maintenance calls, unless a repair is needed. There will be an additional service fee for non-emergency service calls after hours and on weekends. We will charge service fee(s) for each trade service call for items repaired or replaced under the same home mechanical system. We reserve the right to charge a fee of

\$25.00 for any returned check or bank account debit, as permitted by law. Service calls for different mechanical systems cannot be combined into 1 call. We will warrant repairs performed under this Agreement for 30 days on parts and labor. Service fees are in addition to Agreement Fees. Under the **Bronze Plan**, We will NOT cover repair of non-working systems. Under the Bronze Plan, You will be responsible for the cost of all. Under the **Bronze Plan**, You will receive a discount of 15% for emergency or other repairs during normal business hours.

### 5. ITEMS COVERED Bronze Plan:

- planned maintenance

#### Silver Plan:

- planned maintenance
- gas or electric furnace\*\*, electric central air conditioning\*\*, heat pump\*\*, mini-split\*\*

#### Gold Plan:

- planned maintenance
- up to two heating and cooling systems\*\*
- humidifier (excludes maintenance and steam humidifiers)
- drain and sewer stoppages to the property line
- water heater – first system\*\* (standard residential 50 gallon max)
- toilet mechanisms, toilet seats
- dripping and broken faucets
- tub/shower valves

- built-in bathtub/whirlpool (motor and pump assembly only)
- sump pump (permanently installed)
- garbage disposal - first system\*\*
- hot water dispensers
- washing machine laundry box and hoses
- basic appliances-first system\*\* (range, surface unit, oven, range hood, dishwasher, trash compactor, built-in microwave, oven warming drawer)
- home electrical systems

#### When covered as an option under Bronze, Silver or Gold Plan:

- humidifier maintenance (includes water panel)
- electronic air cleaner
- media air filter
- zone controls
- ultra-violet germicidal light (includes 1 bulb per year)
- boiler (thermostat, flue, damper, transformer, thermocouple, pilot, pilot safeties, sight glass, gas valve, electronic igniter, coupler).

#### When covered as an option (which is available on Gold Plan only):

- septic tank (distribution box, inlet & outlet tees and necessary pumping only)
- water softener (excludes maintenance)
- sewage ejector

- tankless or power vented water heater (excludes maintenance)
- back-up sump pump (excludes batteries)
- clothes washer
- clothes dryer
- refrigerator
- freezer

\*\*Additional fees are applicable and coverage is required for additional HVAC systems, additional water heaters, garbage disposals, and additional appliances.

## 6. ITEMS NOT COVERED (INCLUDE BUT ARE NOT LIMITED TO FOLLOWING) All Plans:

- cosmetic defects
- appliance failure resulting from rust or corrosion, poor water pressure or rust in water where original galvanized piping is still in place
- color or purity of hot and cold water systems
- water recirculating systems
- sewage grinder pump and lift station
- grouting caulking, cracked or broken ceramic, porcelain, fiberglass, simulated marble, granite, tubs, sinks, tile walls, floors, subflooring and any fixture
- foundation and building structure
- window air conditioning units
- oil furnaces, gravity furnaces, gas air conditioning systems
- under-floor radiant heat systems
- outside or underground piping and component for geothermal and/or water source heat pumps, pumps and pump components for geothermal and/or water source heat pumps
- heating/water heater combination units
- solar water heating and components
- water heater maintenance
- steam humidifiers
- generators
- electric garage door openers
- lighting fixtures
- garage doors
- exterior french-type drains and gutters
- exhaust fans
- cracked or broken sewer or water service lines
- exterior gas lines
- fireplace systems
- intercom systems
- fire, smoke and security alarms systems
- electrical service upgrades
- radon remediation systems
- batteries, light bulbs
- computerized or Internet related features including, but not limited to, Wi-Fi and multi-media centers
- computerized/electronic management systems for energy lighting system, security or appliances, and doorbell when part of an integrated intercom system
- items damaged by abuse, negligence or improper use, hazardous or toxic materials
- mold and/or fungus, chemicals
- odors
- asbestos, silica, and/or lead
- duct cleaning
- missing parts
- detachable accessories for any covered item

- mechanical system failures due to local code violations, pre-existing conditions and concealed or camouflaged damage
- damage resulting from alterations or additions made to property or ground and damage to any item as a result of fire, flood, smoke, lightning, freeze, earthquake or settling of ground or foundation, theft, storms, accidents, war, riots, acts of God, vandalism, improper installation, power failure or surge, pest/pet damage, neglect (including coil and blower cleaning) or misuse
- septic tank drain field lines and pumps within the septic tank
- wells and cisterns
- boiler sections, piping, radiators, pumps and gauges
- treatment for wood infestation or other insects
- The expense incurred to gain access required to make repairs, or the expense of repair of damage necessary in order to gain access

## 7. LIMITATIONS OF COVERAGE AND DAMAGES

This Agreement applies only to a single-family residence and does not cover mobile homes. This Agreement covers only matters of which We are advised during the term of the Agreement, and does not cover conditions which existed prior to the issuance of this Agreement nor items that are Your responsibility. This agreement excludes repairs due to improper installations, over/under sized and mismatched equipment, inadequate airflow, and failures due to insufficient maintenance. Compressors, coils and heat exchangers are excluded on heating and cooling systems 15 years or older and out of warranty. We are not responsible for matching color,

finish or brand. Replacement is based on builders' standard grade makes and models. We will not be responsible for replacing combination appliances when failure of one component does not affect the operation of the remaining appliances within the unit. We will offer cash or credit in lieu of repair if the parts are unavailable through our standard purchasing channels or the model or serial number cannot be read. The check/credit amount will be based on our repair costs. We will not reimburse other vendors for service performed without our prior approval. **We will not be liable for consequential damages to property or personal injury resulting from the failure of any component, system or appliance or from Our delay or failure to provide service due to conditions beyond Our control such as, but not limited to, unavailability of materials or labor difficulties.** We are not responsible for code violations or design limitations in systems or appliances. We will upgrade to code at Your expense, but such upgrades are not covered by this Agreement. We will secure the necessary permits, however, the cost of acquiring them is Your responsibility. It is Your responsibility to provide access required to make repairs. Flue inspections will be limited to an inspection from the appliance or unit to the first penetration (i.e. wall, ceiling, etc), or three feet whichever distance is shorter. The expense incurred to gain access, or the expense to repair the damage necessary in order to gain access such as, but not limited to landscaping, sheetrock, flooring, carpet, ceramic tile, bath or shower enclosures and paving and damage to finished areas such as paint, wallpaper and cosmetic damage result from any repair made under this Agreement will be Your responsibility.



## 8. LIMITATIONS OF LIABILITY

The express warranties and agreements in this Agreement are Our only obligations to You under the Agreement. **All other agreements, undertakings and warranties by Us, including but not limited to warranties of merchantability of fitness for a particular purpose, are expressly excluded.** This Agreement does not create, establish or confirm any obligation by Us to any person not designated as You, the owner. Our maximum liability under this Agreement is \$2,000.00 per trade service call, and a maximum of \$500.00 for the life of the Agreement on blue polybutylene pipe. Due to the EPA's discontinuation of R-22 refrigerant (also known as HCFC-22), our maximum liability will gradually decrease in step with the phaseout schedule. Beginning January 1st, 2018, this Agreement has a \$500 maximum coverage for R-22 refrigerant. In January 2019, the coverage will be reduced to \$250. In 2020, R-22 refrigerant will no longer be covered under this Agreement. **We will not be liable under any circumstances for actual, incidental, or consequential damages arising out of Our performance or claimed nonperformance under this Agreement, including but not limited to, liability for damage to property, personal injury or death.** In no event will We be responsible for any loss, damage, illness or injury resulting from condensation leaks or frozen pipes or drains. Notice to Kansas residents – any disclaimers or exclusions of the warranties of merchantability or warranties of fitness for a particular purpose may be void under Kansas law. Notwithstanding any such disclaimers or exclusions,

other remedies may be available to the consumer under Kansas law.

## 9. TRANSFER

You may assign this Agreement during its term to a subsequent purchaser of the Covered Property (a "Transferee"), but after such assignment, this Agreement will only cover systems and appliances which are transferred to the Transferee as part of the sale of the Covered Property. For an assignment of this Agreement to be effective, the Transferee must, within 30 days of closing of the sale of the Covered Property, notify Us in writing of the sale and of the name and address of the Transferee. We reserve the right to inspect the Covered Property and all covered appliances and systems before renewing or transferring Agreement.

## 10. NOT INSURANCE

This Agreement is not a contract of insurance.

## 11. TERMINATION AND CANCELLATION

The initial term of this Agreement is 12 months. At Our sole discretion and option, We may elect to renew this agreement. Under the Monthly Payment Plan, after the initial 12-month term, coverage will automatically continue on a month-to-month basis unless cancelled by You or Us. Following the initial 12-month term, this Agreement may be cancelled by You or Us with 30 days' written notice. Email [cancel@abmay.com](mailto:cancel@abmay.com) with name, address, effective date, and reason for cancellation. We may cancel this Agreement: 1) for Your failure to pay Agreement or Service Call Fees when due; 2) in the event of fraud or material misrepresentation by You of any fact or circumstances

relating to appliances, electrical, mechanical systems and related damage, covered by this Agreement; 3) in the event the Covered Property is determined to be unsafe and the conditions are not corrected within 30 days of notification in writing by Us. 4) in the event We are not able to meet Your expectations through compliance with the terms of this agreement.

If You fail to make payment as required by this Agreement, We may terminate the Agreement without notice. You acknowledge that all services have been provided under the Agreement at a discount per the Agreement and agree to be responsible for the full price of all services provided to date of cancellation at the current rate for like services not provided under a service agreement. We will bill You for these services and payment will be due and payable upon receipt. Any unpaid balance will accrue interest at 1.5% per month or the highest amount permitted by law, whichever is less. If this Agreement is referred for collection or legal action, You agree to pay Us all interest, costs and expenses including reasonable attorney's fees that we incur.

## 12. LEGAL MATTERS; WAIVER OF JURY TRIAL; WAIVER OF CLASS ACTION

The laws of the State where the Covered Property is located govern the interpretation of this Agreement and all other claims, regardless of conflict of laws principles.

EACH PARTY WAIVES ITS RIGHT TO A JURY TRIAL IN ANY COURT ACTION ARISING AMONG THE PARTIES UNDER THIS AGREEMENT OR OTHERWISE RELATED TO THIS AGREEMENT, WHETHER MADE BY

CLAIM, COUNTERCLAIM, THIRD PARTY CLAIM OR OTHERWISE. ANY PROCEEDINGS TO RESOLVE OR LITIGATE ANY DISPUTE IN ANY FORUM WILL BE CONDUCTED SOLELY ON AN INDIVIDUAL BASIS. NEITHER YOU NOR WE WILL SEEK TO HAVE ANY DISPUTE HEARD AS A CLASS ACTION, PRIVATE ATTORNEY GENERAL ACTION OR IN ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY. ALL DISPUTES MUST FIRST BE SUBMITTED TO THE OTHER PARTY AS A FORMAL, WRITTEN COMPLAINT. THIS CAN BE EMAILED TO [agreements@abmay.com](mailto:agreements@abmay.com) WITH THE SUBJECT LINE: FORMAL DISPUTE.

## 13. SEVERABILITY; WAIVER

If any part of this Agreement is declared invalid, unenforceable or impaired in any way, the validity of the remaining portions will remain in full force and effect as if the Agreement had been executed without such invalid portion. The waiver of a breach of any term or condition of this Agreement does not constitute the waiver of any other breach of the same or any other term. To be enforceable, a waiver must be in writing, signed by the waiving party.

## 14. ENTIRE AGREEMENT

This Agreement and the Agreement Confirmation constitute the entire agreement between the parties, superseding any prior oral or written agreements. No oral representation applies.

**Call your serviceman from A.B. May:  
913-383-2222 • [www.abmay.com](http://www.abmay.com)**

Effective date: 05/2017



# HOMEOWNER PEACE OF MIND

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

## Phone

Home \_\_\_\_\_ Work \_\_\_\_\_ Mobile \_\_\_\_\_ Other \_\_\_\_\_

E-mail \_\_\_\_\_

**Method of Payment:** ☐ Cash ☐ Check ☐ Mastercard ☐ Visa ☐ American Express ☐ Discover

Credit Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_ Security Code \_\_\_\_\_

**Monthly credit card payment date:** ☐ 1st or ☐ 15th

**Terms:** Monthly Payment Option (*subject to the following terms*): Homeowner may elect to pay monthly with automatic credit card or bank account debits. The minimum initial term is 12 months. Coverage will automatically continue after the initial 12-month term unless cancelled in writing by Homeowner or Company.

For automatic bank account debits, please verify the following information and enclose a voided check bearing your bank routing and account numbers.

Amount of Monthly Service Agreement Bill \$ \_\_\_\_\_

Beginning Month and Year \_\_\_\_\_ Financial Institution \_\_\_\_\_

Bank Routing # \_\_\_\_\_ Your Checking Account # \_\_\_\_\_

**Monthly bank account debit date:** ☐ 1st or ☐ 15th

☐ I hereby request and authorize the financial institution named above to pay my monthly service agreement bill by charging each payment to the account or credit card specified by me. I agree that each payment shall be the same as if it were a check, withdrawal or credit card personally signed and authorized by me. I agree that A.B. May will have the right to re-submit, at its discretion, any check, draft or credit card denied by any financial institution for insufficient funds or any other reason. This authority is to remain in effect until revoked by me in writing. I understand that both A.B. May and the financial institution named above reserve the right to terminate this payment plan or my participation therein.

☐ I have read and agreed to the above terms.

Signature \_\_\_\_\_ Date \_\_\_\_\_

▶ DETACH HERE ▶

*Absolutely wonderful customer service and knowledge of the technicians and also of the dispatchers and operators of the phones. We are planning on sticking with A.B. May for a very long time. Allen the electrician was extremely helpful and nice.*

– MIKE,  
KANSAS CITY,  
MO



**Make Check  
Payable To:**  
A. B. May, Co., Inc.  
7100 E. 50th St.,  
Kansas City, MO  
64129

			Monthly	Quantity	Amount	Accept	Decline
STANDARD COVERAGE	Basic Coverage - Gold		\$60.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Basic Coverage - Silver		\$33.25	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Basic Coverage - Bronze		\$17.50	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
REQUIRED ADDITIONAL COVERAGE	Boiler (Bronze/Silver/Gold)	Required Additional	\$7.25	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Additional HVAC Systems Gold - after 2nd	Required Additional	\$23.50	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Additional HVAC Systems Silver - after 1st	Required Additional	\$23.50	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Additional HVAC Systems Bronze - after 1st	Required Additional	\$15.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Additional Water Heaters after 1st (available on Gold only)	Required Additional	\$6.25	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
OPTIONAL ADDITIONAL COVERAGE (Bronze, Silver, Gold)	Humidifier Maintenance (excludes steam humidifiers)	Optional	\$3.75	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Zone Controls	Optional	\$15.50	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Filter Coverage (1" pleated 2 per year with planned maintenance)	Optional	\$2.75	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Electronic Air Cleaner	Optional	\$4.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Media Filters (MERV 10 or 11 2 per year with planned maintenance)	Optional	\$8.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Media Filters (MERV 16 1 per year with planned maintenance)	Optional	\$10.25	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Ultraviolet Germicidal Light (includes 1 bulb/yr)	Optional	\$11.50	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
OPTIONAL ADDITIONAL COVERAGE (Gold Only)	Free-Standing Appliance Package (includes 1 each - washer, dryer, refrigerator)	Optional	\$13.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Second Kitchen Package (includes 1 each - dishwasher, range or cooktop, built-in microwave, disposal)	Optional	\$13.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Add-on Appliances (each appliance) washer, dryer, refrigerator, range, dishwasher, trash compactor, built-in microwave, disposal, freestanding freezer	Optional	\$6.25	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Septic Tank	Optional	\$8.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Sewage Ejector	Optional	\$10.50	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Water Softener	Optional	\$8.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Back-up Sump Pump (excludes batteries)	Optional	\$6.25	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>
	Tankless or Power Vented Water Heater	Optional	\$8.00	_____	\$_____	<input type="checkbox"/>	<input type="checkbox"/>

**Service Fees:** \$60 per trade call except for planned maintenance unless a repair is needed.  
Service fees must be paid at the time of the service. Service fees are in addition to agreement fees.

**TOTAL** \$\_\_\_\_\_

We have been A.B. May Gold service members for many years and have used our service plan quite a bit. I have never had an A.B. May professional who hasn't been extremely knowledgeable, personable and respectful to our home. I tell everyone I know about my Gold plan and what a great deal it is, not to mention PEACE OF MIND knowing you don't have to wonder or worry about how you are going to deal with the problem. There aren't many service providers you can count on like that anymore.

– JENNIFER,  
OVERLAND  
PARK, KS



913-383-2222

www.abmay.com